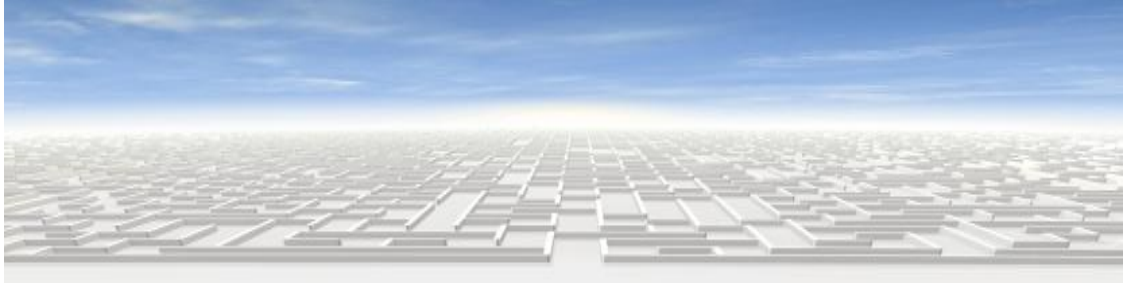




the power of the continuum



Enterprise Process Maturity (EPM) Audit

Improving business processes is paramount for businesses to stay competitive in today's marketplace. Over the last few decades, leading organizations have re-invented themselves in terms of practices, processes and human resources using proven business improvement methodologies to achieve challenging performance goals.

Transformation of business through process improvements to meet enhanced performance goals will require a company to adopt either one of the two proven methodologies:

- a. incremental process improvement methodology (known as continuous improvement) or
- b. a radical overhaul methodology (known as Business Process Re-engineering), adopted for business processes requiring steep improvement in performance, which cannot be met through Continuous Improvement.

Anantara understands that People and Processes are two cornerstones of any organization. While reengineering and Continuous Improvement would bring about improvement in business processes, support elements, namely *Governance, Leadership, Infrastructure and Culture*, which are predominantly people related, also need to be addressed for the improvements to be sustainable.

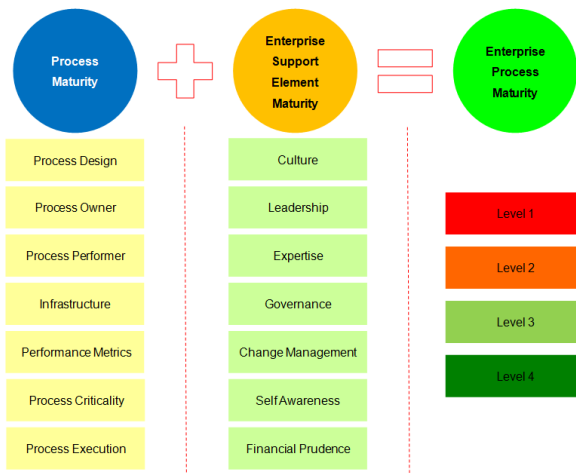
Anantara therefore recommends Enterprise Process Maturity (EPM) Audit as the first step of its holistic approach for initiating a systematic organizational change. The Audit is to assess business processes, support elements and help identify the nature and extent of change required on each. The findings are the trigger for the methodology to be adopted for the improvement of each business process and the interventions required for each of the support elements, along with the business processes.

The Enterprise Process Maturity (EPM) Audit would be the first phase of any business transformation engagement. Execution of the interventions identified by the audit would be in the subsequent phase

Key Highlights

- Consulting expertise for two rounds of reengineering and intermediate continuous improvement through Six Sigma
- Remarkable bandwidth of Process Improvement consultants – BPR, Six Sigma, Lean, TPM, TQM, etc.
- Pure pedigree - Experts and thought leaders in the area
- Single point experts for business process excellence tied into technology
- In-depth program and project management skills
- Proven Enterprise Process Maturity (EPM) model
- Value-based pricing option where risk and reward are shared
- Consultant + Practitioner Approach: we solve customer's business problems by bringing in the expertise, tools and techniques of a world-class consulting organization along with the on-ground experience of seasoned industry practitioners. Our consultants are drawn from the real world; most of them have 10+ years of industry experience
- Process Maturity is assigned Level 1 to level 4 , level 1 being the least desirable and level 4 being the most desirable. A composite evaluation is done including other critical parameters to finalize:
 - Processes that need to be redesigned
 - Processes for Continuous Improvement (through Six Sigma, TPM, or other initiatives)
 - Changes required on the Enterprise Support Elements (Governance, Leadership, Infrastructure and Culture)

Anantara's EPM Audit Coverage



Anantara's holistic approach

Anantara follows its AVER methodology for the EPM Audit. Developed with knowledge gained from executing similar enterprise maturity assessments, the AVER methodology combines accuracy and speed in assessment. The methodology consists of four phases and would typically be completed in 10 weeks .

•**Ascertain Phase:** Anantara would conduct a workshop followed by a review of the Business Process Map. Questionnaires would be administered to the participants to ascertain their views on the current state

•**Validate Phase:** Anantara would conduct validation sessions based on the questionnaire responses, and consolidate the responses

•**Evaluate Phase:** The data collected would be used to evolve the maturity rating, based on which Anantara would develop the preliminary recommendations and roadmap

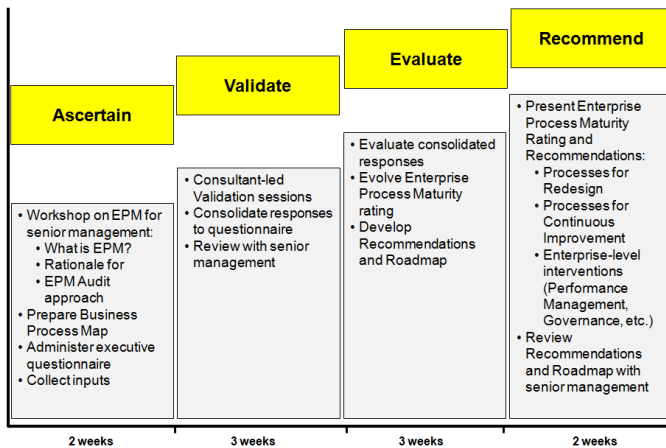
•**Recommend Phase:** The preliminary findings would be presented to the steering committee and refined based on the feedback. The final recommendations and roadmap would be developed and reviewed with clients

Some Projects

•Enterprise Maturity Audit carried out at a large Tier I Asian Auto Component Supplier. EPM audit was a precursor to an enterprise wide business transformation exercise executed resulting in turnaround business results

(speak to us to know more...)

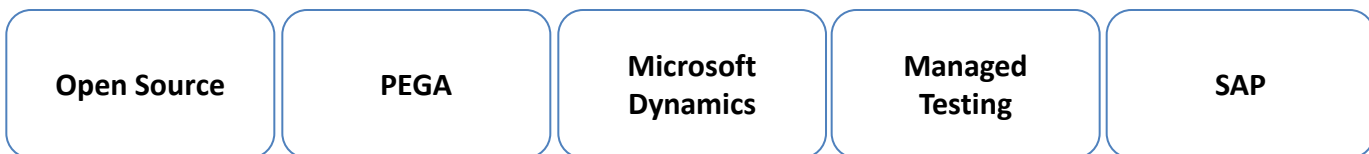
Anantara's AVER Methodology for EPM Audit



About Anantara

Anantara Solutions (www.anantsol.com) is a new generation consulting and services firm, with capabilities across business consulting, process improvement, technology, and change management, with a relentless focus on business results. We are the pioneers of Second Generation Outsourcing (SGO), the widely-acclaimed and innovative approach to consulting and services, that focuses on creation of measurable business value.

Anantara's Centre of Excellence



helping you compete better!

For more information contact contact@anantsol.com